

# ANNUAL REPORT 2010/2011



SOS CHILDREN'S  
VILLAGES  
CANADA

A LOVING HOME FOR EVERY CHILD

# Welcome to SOS Children's Villages



Photo: Neeleman

"It is people with goodwill, who open their hearts and contribute to change in the lives of children, that make a difference in this world."

*Leutloa Moteetee  
SOS Regional Director  
Southern Africa*

## From the President

SOS Children's Villages continues to go from strength to strength. Around the world we are serving more children-at-risk than ever before. Our Villages, schools, medical centres and outreach programs bring both practical support and hope. We are very proud that SOS Canada is making a growing contribution to these expanding goals.

If you are reading this, you are very likely a donor, volunteer or sponsor, so your time, talent and treasure have been invested in this great undertaking. And the world, however challenging it has become, is a better place for it. On behalf of our Board of Directors, I want to thank you.

At the same time, I want to challenge you to deepen your involvement. Inside this report, you will learn more about the many ways people like you have been helping. As you read, I think you may be inspired by the remarkable impact Canadians are having on the lives of children who, without us, would have nothing and no-one.

Working together and through this great organization, we can make the world a better, safer, more hopeful place for orphaned and abandoned children. Canada is blessed with great abundance that we can share. We look forward to 2011 being an even more successful year!

Peter Dudding



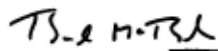
## From the National Director

SOS Canada had a great year, and you'll see that reflected in the pages that follow. Our volunteers, donors, sponsors and staff – perhaps you among them – all helped in a variety of ways. The result: more funds flowed from Canada to more programs serving more children than ever before!

A highlight for me was the opening ceremonies for our first 'all Canadian funded' SOS Village in Africa (see page 8). The new SOS Village is a magnificent achievement for our colleagues in Namibia as well as for all who helped make it happen here in Canada. It was an honour and a privilege to be there, to meet the children and the SOS mothers, and to see the enthusiasm of the community for our presence. It inspired me to look for more opportunities like this.

Another highlight for me was the emergence of our Honorary Board. It could not have happened without a fully engaged Board of Directors, a group I am proud to serve. George Fierheller spearheaded the creation of this new group and it, along with the vice-regal patronage of His Excellency David Johnson, will serve us well in future years.

In so many ways 2010/11 was a memorable and productive year for SOS Canada.



Boyd McBride



Photo: M. Peru

'We have gone through many tragedies and fears, we were traumatized, but now we no longer suffer, we no longer have fear. We have hope now. We have hope because SOS Children's Village is there, we have hope because SOS mothers are there'.

*Poem read by children at the opening of an SOS Children's Village in Rwanda.*



Photo: D. Sansoni

## Who we are

SOS Children's Villages is the world's largest orphan charity. Through it millions of donors make a transformative difference for children at risk every year. Over 80,000 children benefit from our family-based care inside SOS Villages. Another one million go to our kindergartens, schools, medical centres, and family strengthening programmes. Our global footprint is testimony to the universal appeal of what we do for children profoundly at risk.

**Our Vision** is simply that 'every child belongs to a family and grows up with love, respect and security'. The child is the focus of our work. We are faith sensitive. Children growing up in our care will be encouraged in the religion of their community. Our SOS mothers, and the family life they create, always reflect the culture of the local community.

**Our Mission** is equally simple: 'We build families for children in need. We help them to shape their own futures and we share in the development of their communities.' We build new families for children who have lost everyone, and we work to prevent child abandonment.

Our work is guided by the UN Convention on the Rights of the Child (UNCRC). We are particularly concerned about the rights of the approximately 144 million children living without parental care. We work with donors who want to protect such children from abuse, abandonment, exploitation, violence and discrimination. We believe that every child has the right to develop to his or her full potential, to love, to be loved and to belong.

**Our Values:** We are determined to question, learn and take action for children around the world. We are committed to using all funds and resources wisely, with respect and accountability. We believe that by making a long-term commitment we can have a meaningful and sustainable impact.

# Our model of child care

Our family-based, long-term child care model was developed over 60 years ago and is based on four principles:

**The SOS mother** – a trained caregiver from the local area takes responsibility for raising up to ten children as if they were her own.

**SOS brothers and sisters** – girls and boys of different ages grow up together, including biological siblings.

**The SOS house** – each SOS family creates its own home.

**The SOS Village** – about a dozen SOS homes and other facilities form a supportive social environment for our children and help them integrate with the wider community.

We also build and run SOS kindergartens, schools and vocational training centres. Our SOS Family Strengthening Programmes offer assistance for the surrounding neighbourhoods' most vulnerable families. In areas where medical support is lacking, our SOS Medical Centres provide treatment and preventive care. With local roots in each community, we can provide immediate emergency assistance in times of war, crisis or disaster.



“I’ve been to four different SOS Villages and the common theme is children. They are taken care of, they are loved, and they are educated. And, with hugs. These kids are going to grow up to be good adults.”

*Mike Holmes  
Star of Holmes Inspection™ and  
Spokesperson of SOS Canada*

# Helping families stay together



Photo: W. Per

SOS Children's Villages Canada will help fund and operate a new SOS Family Strengthening Programme (FSP) in Kouloun, Mali. Approximately 1,200 children will benefit as the programme helps to improve the ability of poor families and the community to protect and care for their children.

Following extensive community consultation and various needs assessments SOS Children's Villages Canada will help fund and operate a new SOS Family Strengthening Programme (FSP) in Kouloun, Mali. Expected to benefit approximately 900 children, 300 parents and 45 community based organizations, this programme will improve the ability of poor families and the community to protect and realize the rights of vulnerable children.

SOS FSPs are designed to target vulnerable families before they give up the care for their children. SOS believes strongly in keeping families together, and that being raised in their biological family will always be the best situation for a child as long as they have access to the basic necessities such as food, education, and health care.

The SOS FSP in Mali is designed to help families meet the basic, immediate needs of their children in the short-term, while developing the parent/caregiver's capacity to meet the needs of their children independently in the long-term. Simultaneously, the project will develop the capacity of the community to protect and realize the rights of children, while increasing the availability and quality of community-based support systems for vulnerable children.

# Haiti, embracing the future

In the immediate aftermath of the quake, thousands of Canadians sent funds to help with relief operations. SOS Canada sent a range of practical goods for the relief work – from generators and water purification equipment to over-the-counter medicines.

SOS Canada began to look at the longer term by fall 2010. We sent a Canadian child welfare expert to assess how we might contribute to strengthening oversight and control over the many orphanages and other facilities providing temporary care to children without parental care. As our Annual Report goes to print, we are reflecting on his recommendations and checking with other agencies like UNICEF to ensure that we move ahead without wasteful duplication of effort.

In December we also began developing plans to rehabilitate the SOS Village in Santo, near Port-au-Prince. You may recall it was in the news when the government stopped the apparent abduction of 32 young children and turned them over to us for temporary care. That SOS Village, although it survived the earthquake, has been operational for over 30 years and is now home to double the number of children it was built for. It is in need of a lot of work and, as Mike Holmes says, we should 'Make it Right' for the children who call it home.



Nathalie Nozile, an alumna of the SOS Children's Village in Santo, Haiti, has been selected as the first Jolie Legal Fellow. Ms. Nozile, shown above with her SOS mother, was selected after graduating from the University of Florida's Levin College of Law this past spring.



Photo: B McBride

# The first All Canadian funded SOS Village

The first 'All Canadian Funded SOS Children's Village', The Green Family – SOS Children's Village Ondangwa, was officially opened in Namibia on Thursday 26 August, 2010.

We now have eleven new families in our SOS Village Ondangwa. The children have settled into their new homes with both their biological as well as their new SOS brothers and sisters.

More than 300 members of the surrounding community are benefitting from the SOS Family Strengthening Programmes (FSP) and the numbers grow weekly. This programme offers access to essential services for children's development and supports families to protect and care for their children.

The SOS Kindergarten offers space for up to 75 children from SOS Ondangwa as well as from the surrounding community.

SOS Ondangwa is incorporated into the community and operates as part of it. The large SOS playground and soccer pitch encourage our SOS children to interact with children from the neighbourhood.

SOS Ondangwa continues to be completely funded by generous Canadians.

“The welfare of our children, our future leaders, is at stake. SOS Children's Villages and its facilities are an answer to prayer in helping to alleviate our children's suffering.”

*Naftal Andimba  
Mayor of Ondangwa*

# Ondangwa, Namibia

## **“Their beautiful, big smiles encourage and motivate me every day”**

Mr Haufiku Serbaber is the Village Director for The Green Family – SOS Children’s Village Ondangwa and has played an important role in leading it to the place it has become now, 30 months later.

As a family man with three sons, Haufiku describes the opportunity of working with children as a blessing and says that when the prospect to be a part of SOS Children’s Villages arose, he “grabbed it with both hands!” When asked to describe himself, he modestly says, “I am a peaceful and a friendly man and I believe that my strength of character, calm nature and my passion for children are my greatest assets in my role as a Village Director.”

Not unlike the job of a normal father, Haufiku’s role is multi-faceted and he light-heartedly tells us that on some days he works as a driver taking the children to school and on others as the resident handyman repairing the playground and anything else that needs to be fixed - neither of which he minds, but rather, enjoys.

Furthermore, the SOS mothers within the Village rely on him for a lot of support, especially when it comes to challenging situations with children.

When asked what motivates him, he smiles as he says, with conviction, “It is the children and their beautiful, big smiles that encourage and motivate me every day. It is indeed a privilege and an honour for me to work as Village Director.”



Photo: SOS Archives

“This Village is a home for future heroes and leaders.”

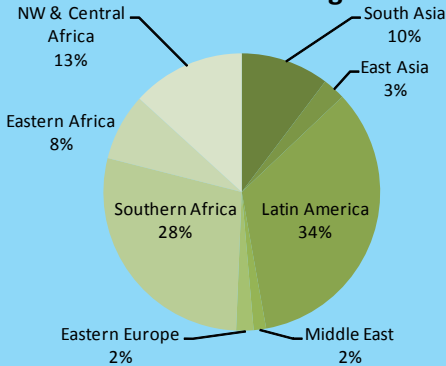
*Haufiku Serbaber,  
Village Director  
Ondangwa, Namibia*

# Financial Review (for the year ended March 31, 2011)



Photo: S. Praisich

## Overseas Giving



## REVENUE

	<u>2010/11</u>	<u>2009/10</u>
Donations	\$4,583,794	\$3,576,508
Restricted Grants	661,194	397,551
Investment Income	69,535	71,465
Other	50,000	147,284
	<u>5,364,523</u>	<u>4,192,808</u>

## EXPENDITURE

International Programmes	2,872,116	2,419,402
Domestic Programmes	32,827	137,814
Organizational Development	777,075	637,269
Fundraising	675,201	578,262
Communication & Public Education	62,168	42,245
Administration	369,530	346,614
	<u>4,788,917</u>	<u>4,161,606</u>

**NET REVENUE FOR THE YEAR \$ 575,606\* \$ 31,202**

These figures are drawn from the audited financial statements of SOS Canada. The 2010/11 audit was carried out by Ouseley Hanvey Clipsham Deep LLP, Chartered Accountants. To obtain complete statements, please contact our National Office. These figures do not adequately reflect the tremendous value added by our many volunteers, nor the full amount of additional 'in-kind' support provided freely by Canadian companies.

# The legacy of a loving home

## Making a gift in her Will for children in need



*I was born and grew up in Austria, where SOS Children's Villages was – and continues to be – the most respected charity in the country. I moved to Canada and in 1969 began volunteering for SOS Canada. I am still a volunteer today!*

*The first two SOS children my husband and I sponsored were a brother and a sister who were left abandoned with a note saying, "I can't look after them anymore. Please do something." These babies were taken to the SOS Village near New Delhi, India where their lives were forever transformed.*

*I'll never forget the first time we had the chance to visit them. It was so inspiring to see that the SOS Village truly was a home. The sound of laughing children filled the air. Shy children smiled and greeted us with the Indian welcome "namaste."*

*Deciding to make a gift in my Will to SOS Children's Villages was easy; orphaned and abandoned children will continue to need SOS for years beyond my own lifetime and SOS will be still there giving them back their childhoods with love and guidance – and that's the legacy I want to leave.*

Maria Virjee  
SOS Volunteer and Past-President



Ruth and Glenn Wilms had a special place in their hearts for the SOS children in southern Africa for many decades. They made provisions to ensure that their kind support for these children would continue well beyond their own lifetimes. In doing so, they left a wonderful legacy of love.



# We're proud to partner with Transat

Together, [SOS Children's Villages](#) and [Transat A.T. Inc.](#) – with the support of its 6,500 employees and millions of customers – are working to create safe homes and bright futures for the world's orphaned and vulnerable children.

Transat, an integrated international tour operator established in Canada in 1987, now reaches more than 60 destination countries. Transat also owns an air carrier, provides destination services, is active in the accommodation industry and operates an extensive distribution network.

Transat has made a significant commitment to corporate social responsibility, and is embarking upon a particular initiative to promote sustainable tourism that combines positive socio-economic benefits for local populations with an enriching experience for travellers.

In 2010, through its partnership with SOS Children's Villages, Transat employees, executives and customers continued to support long-term care and scholarships for orphaned and vulnerable children in Hampolol, Mexico.

In Barrett Town, Jamaica, Transat's support allowed SOS Children's Villages to construct a new recreation court to ensure that the children from the SOS Children's Village and the surrounding community have a safe and secure place to play.

Over the past year Transat has also provided critical support to SOS Children's Villages programmes in the Dominican Republic, Haiti, Peru, Vietnam, and Tunisia.

“In addition to supporting the work of SOS Children's Villages worldwide, our partnership backs tangible initiatives in our destination countries. In 2010–2011, Transat contributed to the realization of seven projects in as many countries.”

*Jean-Marc Eustache,  
President and CEO of Transat*



SOS CHILDREN'S  
VILLAGES  
CANADA

# Our community supporters

Responding to the needs of orphaned and vulnerable children, Canadians from across the country have continued to show their support for the work of SOS Children's Villages. While many Canadians choose to give generously with both their time and their money, others have dedicated significant time and effort to hold events or fundraisers on behalf of SOS, helping to both raise funds and awareness of the work we do. Their support and dedication to SOS Children's Villages is greatly appreciated and helps us respond to the needs of even more children and families. Here are just a few of the many events that supporters have held on behalf of the children and families that we care for:

- Austrian Society of Montreal's Viennese Ball
- Asian Friends of SOS Canada's annual Marigold Gala
- The Dream Mountains Foundation's Kilimanjaro Dream Team
- Lixar I.T. Inc's 5th Annual Soccer Day
- Miss Universe Canada's An Evening of Beauty for a Cause
- Orphan Run's Annual Charity Run for SOS
- Salute to Vienna
- ScotiaMcLeod Fixed Floaters Dragon Boat Race
- Tana Silverland's 'A Place to Call Home': cycling across Canada for SOS Children's Villages



Photo: T. Barco

*"Partnering with SOS is the right thing to do. Every child has a right to an education and a roof over their head". said Bill Syrras, CEO Lixar I.T. "SOS has a worldwide reputation and we're confident that the money we raise gets used effectively. That is what SOS provides in my mind and that's why it is important for us, Lixar, to partner with them."*



Photo: SOS Archives

*“As a long time supporter of SOS, I have visited many of these unique villages personally. I can vouch for their commitment and care for the children. I ask you to please learn more about and consider supporting SOS Children’s Villages.”*

Angelina Jolie  
Goodwill Ambassador, UNHCR

# Partners and Friends

## Village Benefactors

*+\$50,000 gifts this year*

*Elizabeth A Boyce\*  
Glenn & Ruth Wilms\*  
Dr. Murray Wilson\*  
J & S Wright*

## Village Builders

*\$25,000-\$50,000 gifts this year*

*Anonymous  
The Crich Family  
P & J Gillespie  
Mr. Horst Prelog  
Gerry & Judy Strongman*

## Village Friends

*\$10,000-\$24,999 gifts this year*

*Anonymous  
Mary W. Cooke\*  
Ann B. Denis  
in memory of Joan Denis  
Miss Agnes Faraci  
Mr. George A. Fierbeller  
Mr. Kevin Gibson  
Mrs. Cari MacLean*

## Village Supporters

*\$5,000 - \$9,999 gifts this year*

*Mrs. Ely Buckland  
Mr. Gurbaksh Chahal  
Ricky & Peter Cohen  
Mr. Laeeque Daneshmend  
Mr. Richard Evans*

*Ms. Fatima Khan  
Dr. Marelise  
Kruger-Footit  
Mr. Jerald Oaks  
Mr. Alfred Page  
Ms. Sabrina Piracha  
Mrs. Barbara Warren  
Dr. Alfred G. Wirth*

## Donors

*\$1,000-\$4,999 this year*

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Ms. M. Alway  
The Angelini Family  
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*Transat A.T. Inc (Major Partner)*  
*Atrium Innovations Inc.*  
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*AXA Pacific*  
*The Calgary Foundation*  
*Canada for Haiti*  
*The Caring Foundation*  
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*The Farman Foundation*  
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*Guru Gobing Singh Children's Foundation*  
*The Holmes Group*  
*HSBC Bank Canada*  
*The John Brouwer Foundation*  
*The Kristie Charitable Foundation*  
*Lixar IT*  
*Miss Universe Canada*  
*A Night at Massey Hall*  
*Orphan Run*  
*Panicaro Foundation*  
*The Polish Orphans Charity*  
*RSA*  
*Savvia Inc*  
*Scotia McLeod*  
*Site Preparation Ltd*  
*South Asian Friends of SOS Children's Villages*  
*South Carleton High School*  
*TD Waterhouse Private Giving Fdn*  
*The Temerty Family Foundation*  
*TKC-CNC Foundation*  
*VLA Rail Canada*  
*Wawanesa Insurance*  
*Western Financial Group*

## Village Champions

+ \$100,000 lifetime gifts

### Individuals

*Anonymous (3)*  
*Katbe Bolvary\**  
*Elizabeth A Boyce\**  
*Ann B. Denis in memory of Joan Denis P & J Gillespie*  
*Don & Shirley Green*  
*Susanna Guertler\**  
*H & A Liebr*  
*Mrs. E. McBride*  
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*Dr. Murray Wilson\**  
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*Transat A.T. inc. (major partner)*  
*Austrian Society of Montreal*  
*Canada for Haiti*  
*Cunningham*  
*Investment Group Inc*  
*HSBC Bank Canada*  
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*TKC-CNC Foundation*  
*\*legacy gifts*



Photo: J. Lugtigheld

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Mike Holmes	Don Scott
Jeremy Hooper	Scott Tannas

## Special Thanks

John McDermott  
 Anton Kuerti  
 Jo-Anne Ryan  
 Maria Virjee

# SOS Children's Villages facilities and programmes

## SOS Children's Villages



**518** Worldwide  
**21** Under Construction  
**62,702** Beneficiaries

## SOS Youth Facilities



**392** Worldwide  
**8** Under Construction  
**17,535** Beneficiaries

## SOS Kindergartens



**229** Worldwide  
**13** Under Construction  
**23,082** Beneficiaries

## SOS Schools



**186** Worldwide  
**8** Under Construction  
**109,340** Beneficiaries

## SOS Vocational Training Centres



**103** Worldwide  
**2** Under Construction  
**26,254** Beneficiaries

## SOS Medical Centres



**72** Worldwide  
**8** Under Construction  
**455,607** Beneficiaries

## SOS Social Centres



**607** Worldwide  
**7** Under Construction  
**430,447** Beneficiaries

## SOS Emergency Relief Programmes



**13** Worldwide  
**1,137,733** Beneficiaries

## Leadership

### Patron

His Excellency the Right Honourable David Johnston C.C., C.M.M., C.O.M, C.D., Governor General of Canada

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**SOS CHILDREN'S  
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240 - 44 ByWard Market Sq., Ottawa  
Ontario, Canada K1N 7A2

Tel: 613-232-3309  
Toll Free: 1-800-767-5111  
Fax: 613-232-6764

E-mail: [info@soschildrensvillages.ca](mailto:info@soschildrensvillages.ca)  
Website: [www.soschildrensvillages.ca](http://www.soschildrensvillages.ca)  
Charitable Registration No. 13824 7259 RR0001